Electronic No Objection Certification (eNOC)

FAQs for Electronic No Objection Certification (eNOC)

1. **Who is eligible for eNOC service?**

   a) **Ready properties managed by Owner association management companies and owner receives service charge invoices from Mollak system.**

2. **What is the processing time of the eNOC request?**

   a) **The request takes 3-5 working days to be processed.**

3. **Is there a eNOC certificate?**

   a) **You will receive an electronic approval via your registered email with status and validity of eNOC request.**

4. **Is eNOC a substitute for developer NOC?**

   a) **No, it is for properties registered in Mollak system, management company has the option to contact developer if needed.**

5. **I don't have a Dubai REST login, how can I apply for eNOC?**

   a) **You can apply for the eNOC service using management company channel**

# Steps for Owners to apply for eNOC Request in Dubai REST platform

1. **Open Dubai REST App**
2. **Proceed to Login Screen**
3. **Login via any of the following (Emirates ID, Title deed, Mobile Number, UAEPASS)**
4. **Enter the required details**
5. **Select Property Type**
6. **Select a specific property**
7. **Click on the More menu on bottom right for property services**
8. **Select eNOC Request from the list of property services**
9. **Check all the required steps before proceeding**
10. **Select the Buyer Type and enter the required information**
11. **Verify the personal information and enter missing information**
12. **Attach the required documents**
13. **Add or remove from the list of buyer and click on Submit**
14. **Kindly note the reference number to track your request**

Steps for Management Company for processing the eNOC request

1. Receive the eNOC request

2. Start processing it

3. Reply the requester with the eNOC approval with validity date or rejection with reasons

4. The requester has the option to resubmit the application after completing his reasons

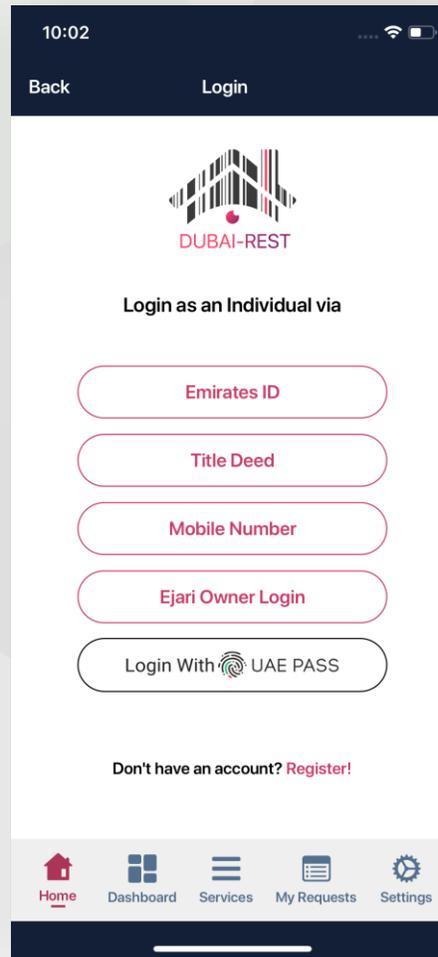# Electronic No Objection Certification (eNOC)
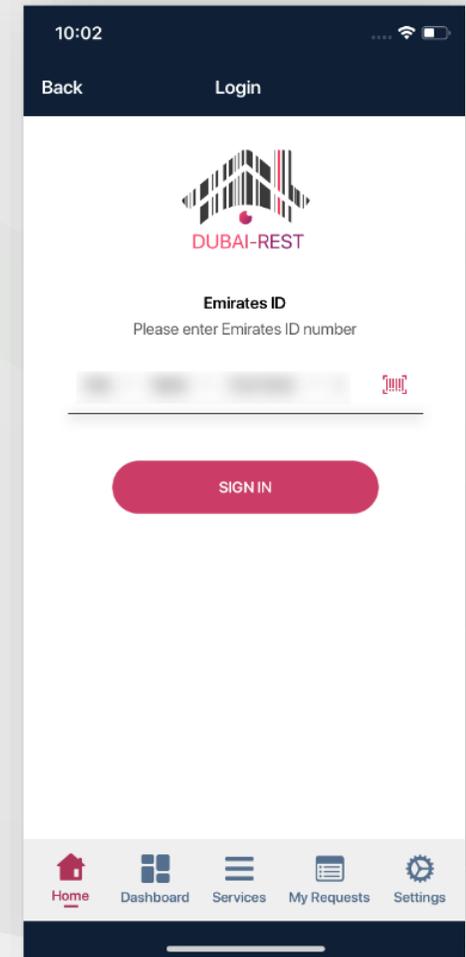
Step 01 – Open Dubai REST App
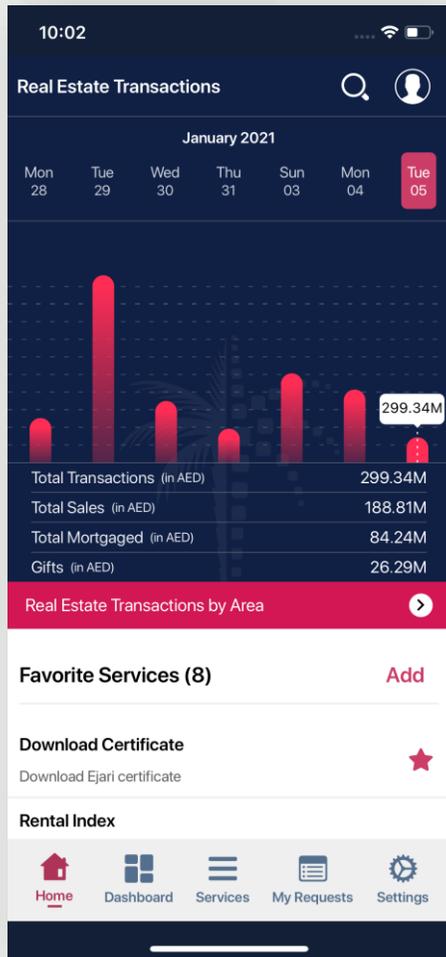
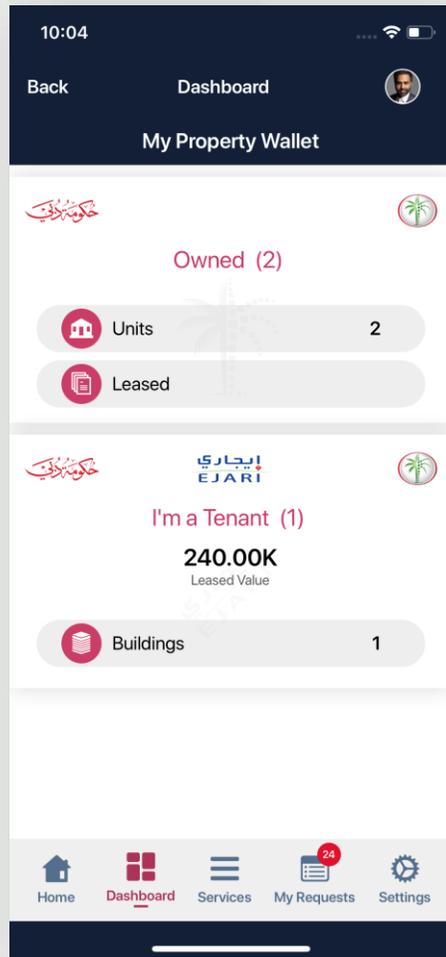**Step 02 – Proceed to Login Screen**
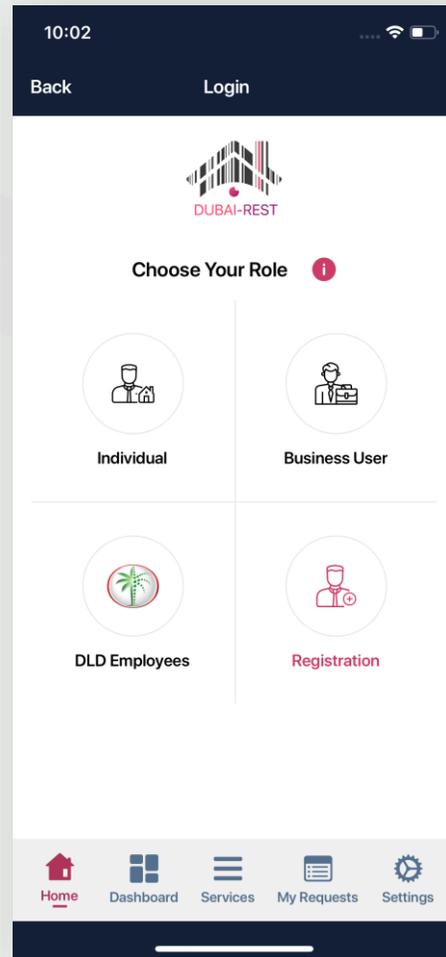
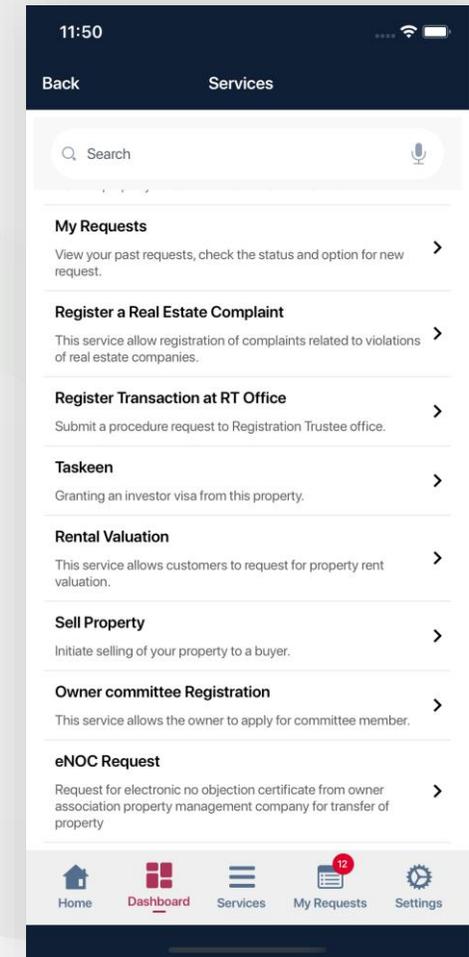**Step 03 – Login via any of the following**

Step 04 – Enter the required details

Electronic No Objection Certification (eNOC)

Step 05 – Select Property Type

Step 06 – Select a specific property
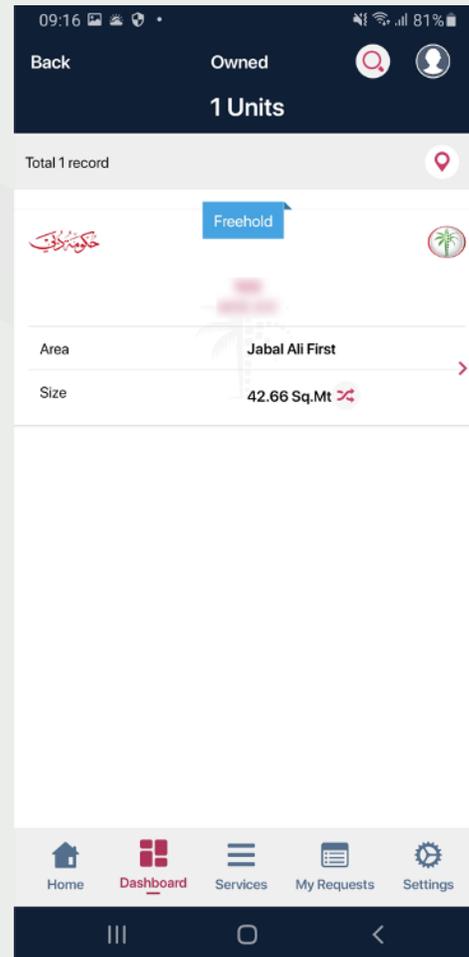
Step 07 – Click on the More menu on bottom right for property services
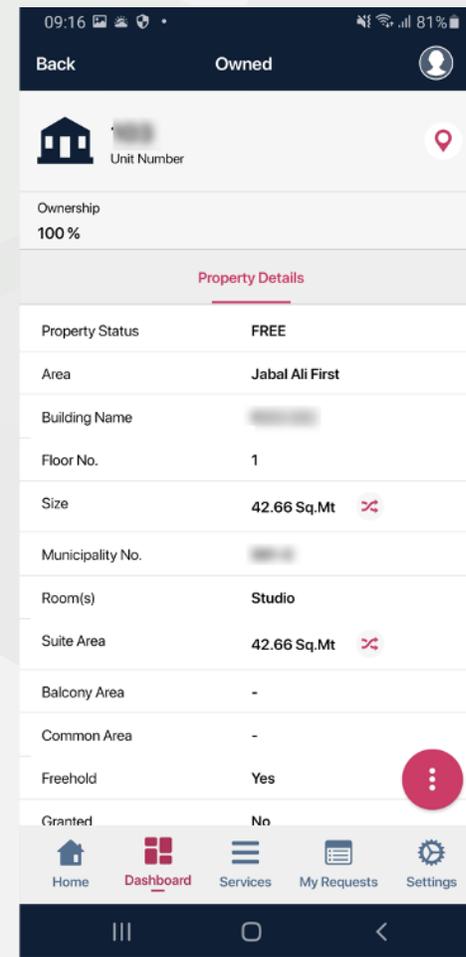
Step 08 – Select eNOC Request from the list of property services

Electronic No Objection Certification (eNOC)

Step 09 - Check all the required steps before proceeding

Step 10 - Select the Buyer Type and enter the required information

Step 11 - Verify the personal information and enter missing information

Step 12 - Attach the required documents

Step 13 - Add or remove from the list of buyer and click on Submit

Step 14 - Kindly note the reference number to track your request

THANK
YOU