

حكومة دبي
GOVERNMENT OF DUBAI



دائرة الأراضي والأملاك
Land Department



Electronic No Objection Certification (eNOC)



FAQs for Electronic No Objection Certification (eNOC)

1. Who is eligible for eNOC service?
 - a) Ready properties managed by Owner association management companies and owner receives service charge invoices from Mollak system.
2. What is the processing time of the eNOC request?
 - a) The request takes 3-5 working days to be processed.
3. Is there a eNOC certificate?
 - a) You will receive an electronic approval via your registered email with status and validity of eNOC request.
4. Is eNOC a substitute for developer NOC?
 - a) No, it is for properties registered in Mollak system, management company has the option to contact developer if needed.
5. I don't have a Dubai REST login, how can I apply for eNOC?
 - a) You can apply for the eNOC service using management company channel

Steps for Owners to apply for eNOC Request in Dubai REST platform

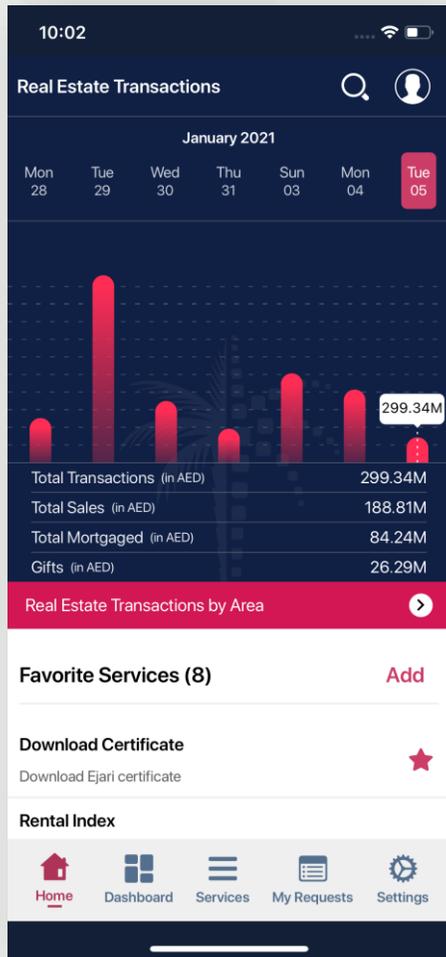
1. **Open Dubai REST App**
2. **Proceed to Login Screen**
3. **Login via any of the following (Emirates ID, Title deed, Mobile Number, UAEPASS)**
4. **Enter the required details**
5. **Select Property Type**
6. **Select a specific property**
7. **Click on the More menu on bottom right for property services**
8. **Select eNOC Request from the list of property services**
9. **Check all the required steps before proceeding**
10. **Select the Buyer Type and enter the required information**
11. **Verify the personal information and enter missing information**
12. **Attach the required documents**
13. **Add or remove from the list of buyer and click on Submit**
14. **Kindly note the reference number to track your request**

Steps for Management Company for processing the eNOC request

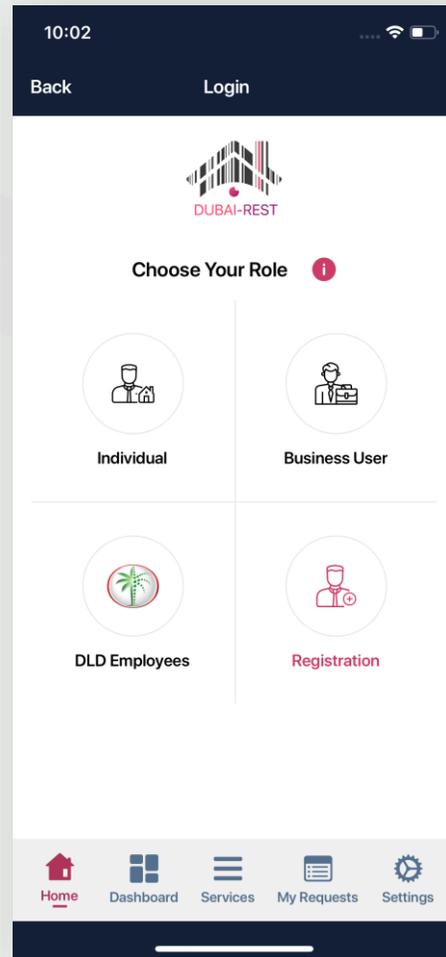
1. Receive the eNOC request
2. Start processing it
3. Reply the requester with the eNOC approval with validity date or rejection with reasons
4. The requester has the option to resubmit the application after completing his reasons

Electronic No Objection Certification (eNOC)

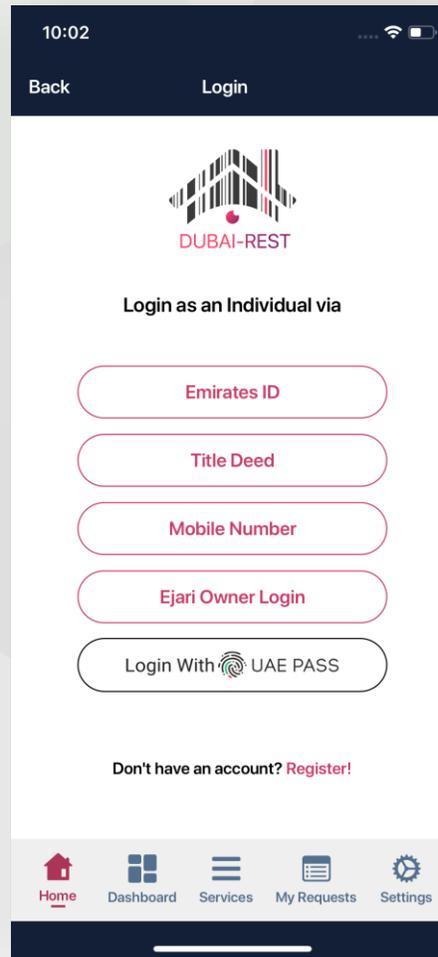
Step 01 – Open Dubai REST App



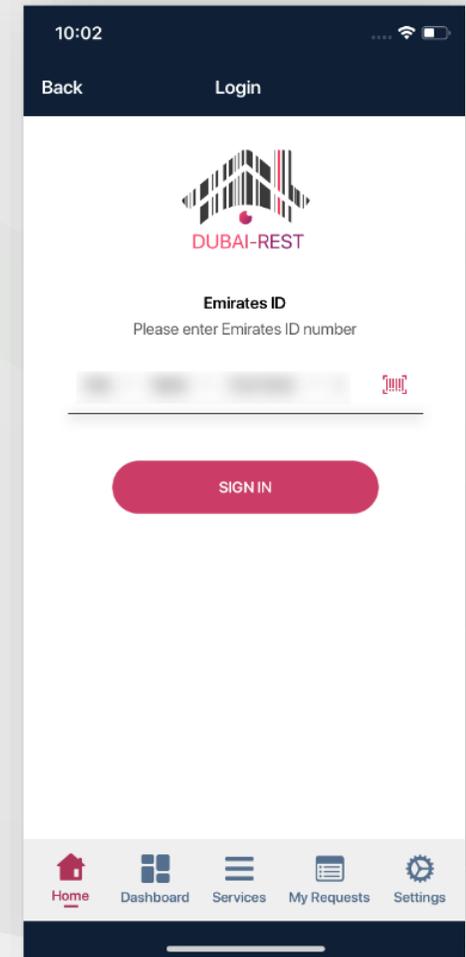
Step 02 – Proceed to Login Screen



Step 03 – Login via any of the following

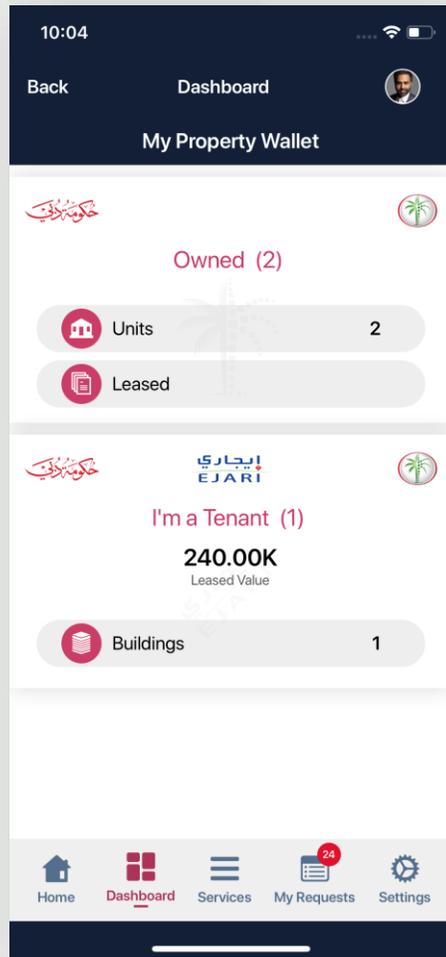


Step 04 – Enter the required details

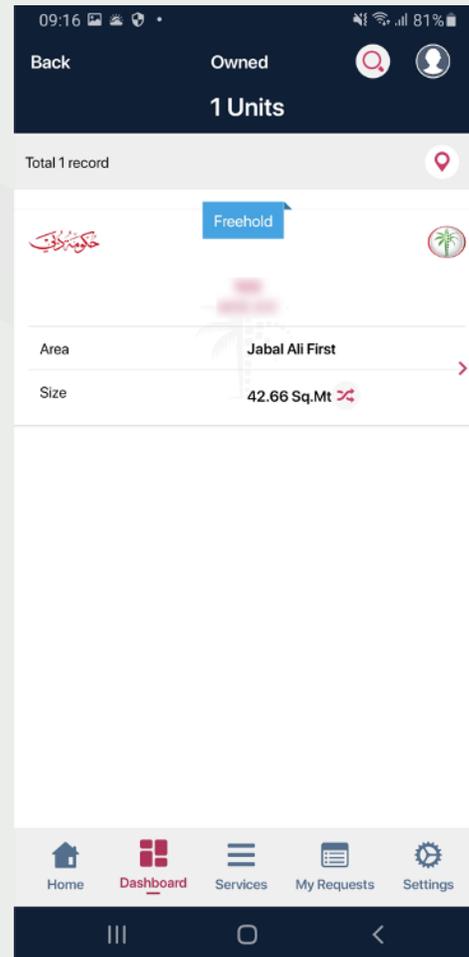


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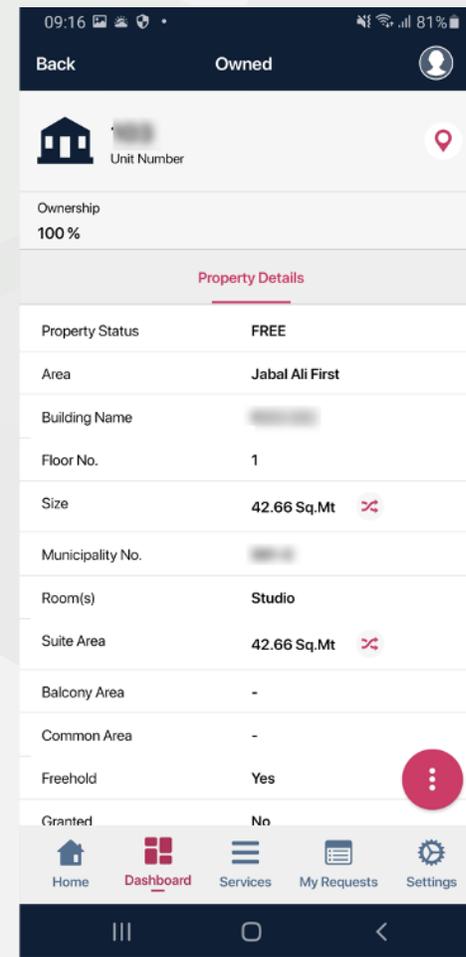
Step 05 – Select Property Type



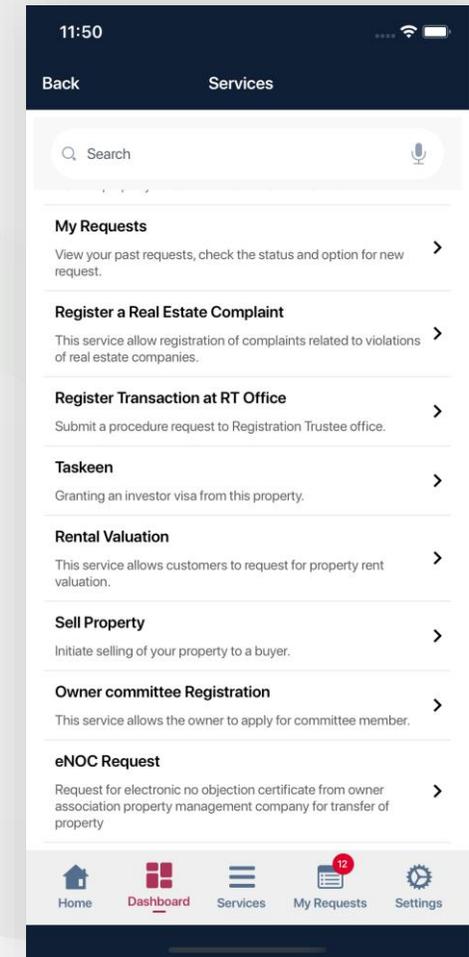
Step 06 – Select a specific property



Step 07 – Click on the More menu on bottom right for property services



Step 08 – Select eNOC Request from the list of property services



Electronic No Objection Certification (eNOC)

Step 09 - Check all the required steps before proceeding

11:50

Back eNOC Request

104
Unit Number

Step 1 - Enter Buyer Information
Please enter the buyer information. You can add multiple buyers.

Step 2 - Add Documents
Please add the requested documents to submit your request

Step 3 - Submit Request
Submit your request after uploading the documents. You can track your request in "My Requests"

Proceed

Home Dashboard Services My Requests Settings

Step 10 - Select the Buyer Type and enter the required information

11:52

Back eNOC Request

104
Unit Number

Step 1 - Select Buyer Type

Ownership Type
 Individual Company

UAE Residence?

Emirates ID
784 - - -

Next

Home Dashboard Services My Requests Settings

Step 11 - Verify the personal information and enter missing information

12:08

Back eNOC Request

104
Unit Number

Step 2 - Person Information

Name (Arabic)
[Arabic Name]

Gender *
 MALE FEMALE

Emirates ID
[Emirates ID]

Emirates Id expiry date
[Expiry Date]

Passport Number
[Passport Number]

Nationality
India

Passport Issue Place
Dubai

Passport Issue Date
[Issue Date]

Passport Expiry Date
[Expiry Date]

Place of birth
[Place of Birth]

Home Dashboard Services My Requests Settings

12:06

Back eNOC Request

104
Unit Number

Step 2 - Person Information

Passport Issue Date
[Date]

Passport Expiry Date
[Date]

Place of birth
Mumbai

Date of Birth
[Date]

Mobile Number
[Number]

Email
[Email]

Property Size

Total Area 67 (Sq.Mt.)
Share Value (Sq.Mt.) 50

Next

Home Dashboard Services My Requests Settings

Electronic No Objection Certification (eNOC)

Step 12 - Attach the required documents

12:23

Back eNOC Request

104
Unit Number

Step 3 - Add Documents

Copy of the trade license
Maximum number of files : 1

Passport Copy
Maximum number of files : 1

Save

Home Dashboard Services My Requests Settings

Step 13 - Add or remove from the list of buyer and click on Submit

12:17

Back eNOC Request

104
Unit Number

List of Buyers

Total Area : 67 (Sq.Mt.)

Individual
Share Owned : 50 Sq.Mt (74.63%)

COMPANY DEVELOPMENT (L.L.C)
Company
Share Owned : 17 Sq.Mt (25.37%)

Add Buyer Submit

Home Dashboard Services My Requests Settings

Step 14 - Kindly note the reference number to track your request

12:18

eNOC Request

104
Unit Number

Request Reference

✓

Your eNoc request has been submitted successfully.
You can track the status of your application in My Requests.

Home

Home Dashboard Services My Requests Settings

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**THANK
YOU**

